

FIG. 1

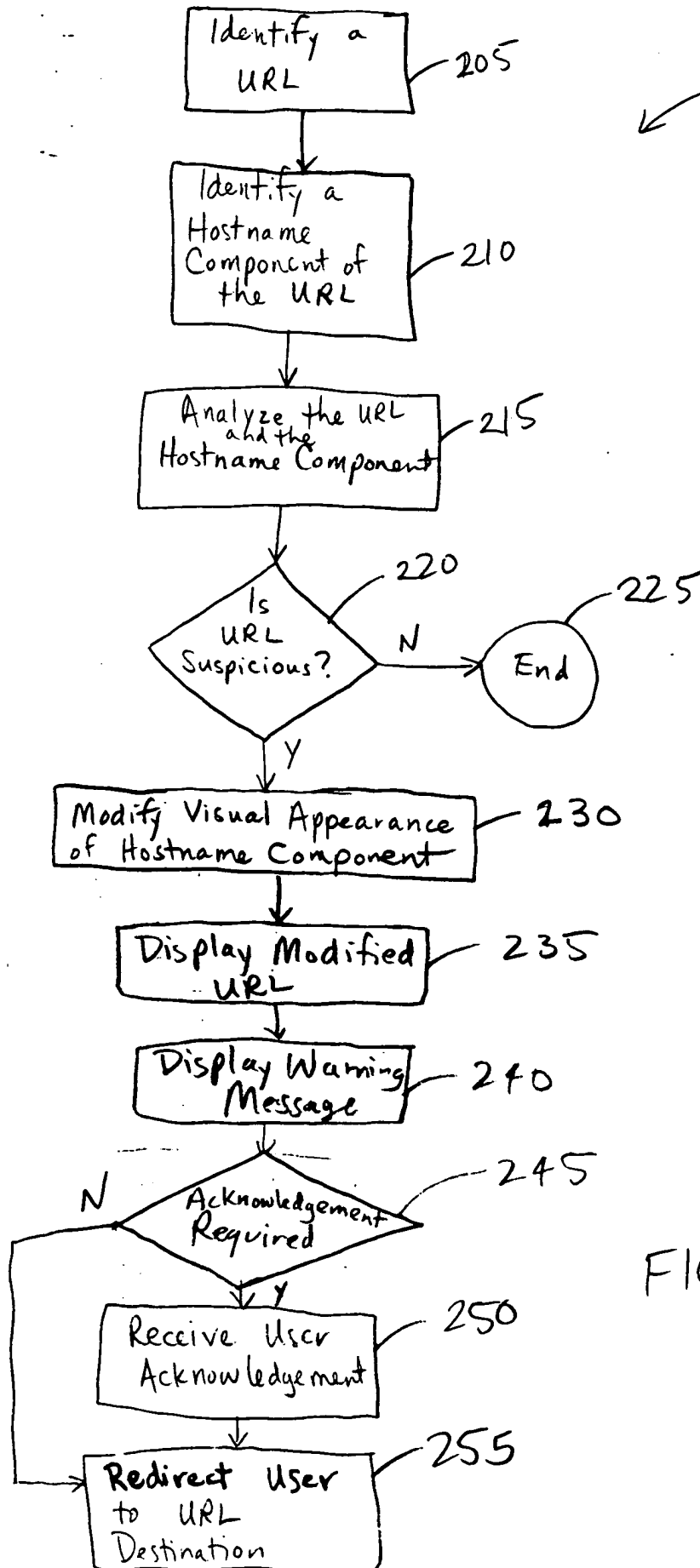


FIG. 2

300

BestBuy Order #1095619: Fraud Alert. - Message (HTML)

File Edit View Insert Format Tools Address Help

Reply Reply to All Forward Print Print & Mail Print & Mail

This message was sent with High importance.

From: Matthew Dush [mailto:matthew.dush@bestbuy.com]

To: john@xyz.com

Subject: BestBuy Order #1095619: Fraud Alert

Dear customer,

Recently we have received an order made by using your personal credit card information. This order was made online at our official BestBuy website on 06/17/2003. Our Fraud Department has some suspicions regarding this order and we need you to visit a special Fraud Department page at our web store where you can confirm or decline this transaction by providing us with the correct information. This e-mail address has been taken from National Credit Bureau.

Click the link below to visit a special Fraud Department page to resolve the cause of the problem.

[http://www.BestBuy.com/fraud\\_department.html](http://www.BestBuy.com/fraud_department.html)

ORDER# 1095619 - STATUS: SUSPENDED

ITEMS PURCHASED

Item No: 73890

CDA-9815 In-Dash CD Player/AI-Changer Controller

Price: \$387.65 Qty: 2 Total: \$775.3

The order listed above has not yet been processed.

The reason for the delay in processing your order is:

UNVERIFIED SHIPPING ADDRESS

FIG. 3

BestBuy Order #1095619, Fraud Alert. - Message (HTML)

File Edit View Insert Format Tools Actions Help

Reply Reply to All Forward

This message was sent with High importance.

Sent: Wed 6/18/2003 7:31 PM

From: Marketa Druska [mailto:Marketa.Druska@bestbuy.com]  
To: John@xyz.com  
Cc:  
Subject: BestBuy Order #1095619, Fraud Alert

Dear customer,

Recently we have received an order made by using your personal credit card information. This order was made online at our official BestBuy website on 06/17/2003. Our Fraud Department has some suspicions regarding this order and we need you to visit a special Fraud Department page at our web store where you can confirm or decline this transaction by providing us with the correct information. This e-mail address has been taken from National Credit Bureau.

Click the link below to visit a special  
[http://www.BestBuy.com/fraud\\_department](http://www.BestBuy.com/fraud_department)

305

Confirmation

Are you sure you want to go to digitalgamma.com?

410

ORDER# 1095619 - STATUS: SUSPENDED

ITEMS PURCHASED

Item No: 73890  
CDA-9815 In-Dash CD Player/Ai-Changer Controller  
Price: \$387.65 Qty: 2 Total: \$775.3

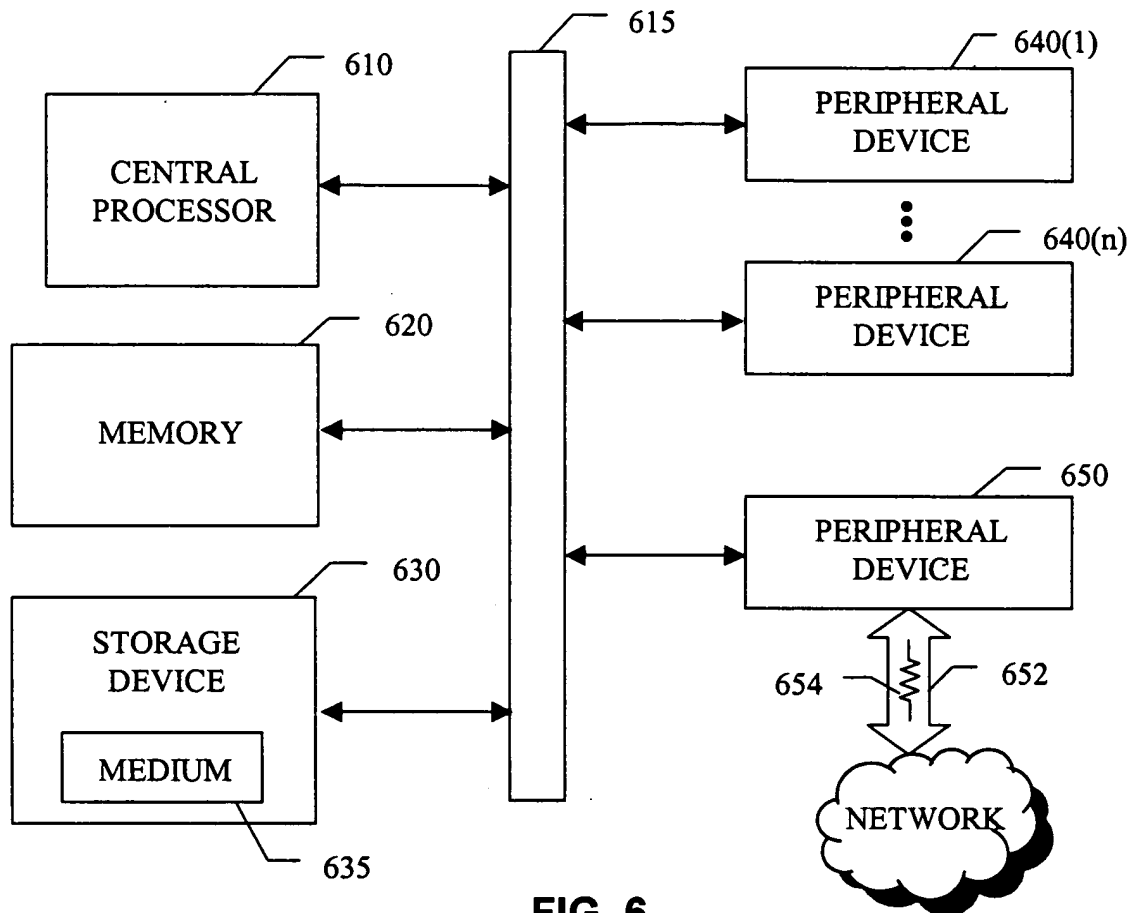
The order listed above has not yet been processed.  
The reason for the delay in processing your order is:

UNVERIFIED SHIPPING ADDRESS

410

Fig. 4





**FIG. 6**